

Safeguarding: What happens next?

Once we become aware that someone has failed in their duty to protect others and maintain appropriate boundaries, we will take action to protect you and others that may be vulnerable.

We are here to help you, and will keep what you tell us confidential unless you give us permission to share it, or unless it's clear that someone else is still at risk, in which case we may need to inform the Police or Social Care. We will not publicly identify you or share any information about you without your permission.

If you would like us to, we can arrange support for you from one of our Authorised Listeners who are skilled at helping those who have been abused to see a way forward. A counsellor could also be made available where appropriate.

We will work alongside you with other professionals such as the police to investigate the abuse, take action to protect you and others who may be at risk, and review our practices so that people will be better protected in the future.

Abuse is never the fault of the child or vulnerable person who was abused, and it is always the responsibility of a person in a position of power or trust to ensure that appropriate boundaries are maintained, and that children and other people in their care who are vulnerable to abuse or neglect are kept safe.

